

Jørgen S. Kjølsten

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Resumé

I am educated as System Administrator, and had top grade in my final project, and generally a high average score in the previous exams. According to Lars Laugaard, educator at Aarhus Business Academy, wrote one of the best exam papers in the course "Operative Systems" in his time as teacher.

Apart from my education, I am ITILv3 Foundation certified, have the White Belt grade in Six Sigma and are instructed in LEAN principles. From previous jobs I am known for a high service, a will to learn and a positive drive. I can see and understand the problems of the client's and colleagues' and thereby find ways to solve them.

I am fluent in Danish (native) and English, both oral and written, I understand Dutch (written only), Norwegian and Swedish without any problems, and I speak and understand some German and Russian.

Exam papers, certificates and references can be sent upon request.

Professional Experience

Web Developer

2015- Lergaard / Philipsen

Vacancy.

- Development of internal and client websites using WIX
- Various IT support (Mac clients, printers, network)

System consultant

2014-2015 24Support

Analyzing the client's present IT setup, coming up with solutions to improve it. Speciality in Microsoft systems – mainly their clouding with heavy weight on Office365 and SharePoint.

Vacancy.

- Light IT support
- Light sale
- System setup and configuring
- System optimizing
- Education of users

- Project management
- Design of IT Architecture

System Administrator

2008-2013 Capital Region of Denmark – IT, Medico & Telephony

Responsible for several paraclinical and administrative systems used by the hospitals in the Capital Region where I was the link between the users, system owners and suppliers of the systems

- Administrating servers and infrastructures for the systems that I am responsible for
- Responsible for the company's motorcycle group (socializing)

Been the technical part of projects with the goal to improve the system's stabilities, security of system and patients. Some projects were also development projects, others modernizing or consolidating projects:

- Consilidating and streamlining of Patology, Economy and Maintainence systems from a complex and outdated setup.
- Development of patient administration data schemes.

Service Desk Supporter

2007-2008 Rigshspitalet (National Hospital), Copenhagen, DK

Phone based support of the hospitals IT users and indepth problem solving and clarification of cases which are or have been at the supplier or developer. Administrating users in

- Rigshospitalet's own systems
- Active Directory
- IBM Lotus Notes
- Novell Console One

Coordinator; Delegating tasks and administrating lunch breaks and service/support levels of cases

Were offered to be a mentor-rolle (edducatining new employees) during my third month

Instructed in LEAN

IT-Support

2006-2007 Forstædernes Test- og Uddannelsescenter, Valby, DK
2005-2006 Reva Center Amager, Copenhagen, DK

Constructing, installation, service and support of the education centre's IT hardware (servers, clients and infrastructure), support of the IT users.

During my work there I highered the usability and stability of the IT equipment by applying standardizing hardware, operative systems, installation packs, guidelines and more

Co-responsible for buying and transporting IT equipment

This were volunteer jobs I asked for prior and during my education as System Administrator

Education

IT System Administrator

2006-2007 Aarhus Business Collage, Viby J., DK
Educated as System Administrator, Microsoft envioment where I passed the following exams:

- Practical IT
- IT Development
- Network
- Communication
- Operating System - According to Lars Laungaard (educator at Aarhus Business Academy), I wrote one of the best exam papers for "Operating Systems" he ever saw
- Server – installation and Support

Passed the final exam with top grades (12 / ECTS = A).

Courses & Certificates

Microsift SharePoint 2010/2013 Administrator course

2014 Itucation / KEA: Copenhagen School of Design and Technology
Course in installation, setup and administration of MS SharePoint 2010 and 2013, following the curriculum for MCTS 70-667. Including basic SQL and PowerShell.

ITIL v3 Foundation

2009 Service & Suppert Forum, Frederiksberg, DK

Six Sigma

2009 Storm Management, Holte, DK

SOA-Governence

2006 Software AG Nordic, Tåstrup, DK
IBM, Copenhagen, DK

Attended seminars about Software AGs and IBMs SOA solutions

International Computer Drivers License (ICDL)

2006 Forstædernes Test & Uddannelsescenter, Valby, DK
Passed the ICDL given by the company 4D.
Passed following exams:

- General IT
- The Computer and it's Operating Systems
- Microsoft Office package (Work, Excel, Access og
- PowerPoint)
- Information Netværk

Finished the course in just 1½ weeks (normal time: 6 weeks) – with excellent marks

Hacker Safety Course – Level: Newbee

- 2006 Forstædernes Test- og Uddannelsescenter (DK)
Hackadamiet
- Course in defence against hackers preventing them attacking via brute force, trojans, BIOS hacks and more.
- Course delivered by Hackadamiet, Luynes, France (now Haifa, Israel)

Language education

- 2005 TEC-Lyngby, Lyngby, DK
- English class with oral exam (Grade = 11 / ECTS A)

Mechanic, Transport & Logistic

- 2003 TEC-Lyngby, Lyngby, DK
- Stock control and logistics
 - Fire fighting and First Aid
 - IT
 - Danish
 - Physics with exam

Interests

I spend a lot of my spare time with visiting my family and take care of my cats. I also spend a lot of time driving motorcycles with my friends, working on a vintage car and is a member of a vintage moped owner's club.

I am very fond of photography, traveling and learn new cultures and languages; When I am not home in longer periods I always have some ready to take care of my cats.

Volunteer work

Volunteer shop assistant

- 2013-2014 DanMission Kongelundsvej, Copenhagen, DK
- Assisting in the storage, and in the shop.
 - Customer service
 - Controlling and testing incoming objects prior sales.
 - Pricing incoming objects
 - Responsible for the game department, where I made a standard of securing puzzles from missing pieces.
 - Assisting in the technical devices control check.

Volunteer helper, Horsens Medieval Festival

- 2013- Horsens Community, Horsens, DK
- Assisting in the storage, handing out ordered goods (bread, mugs, stone wear) ordered by the stand-holders at the festival.

- Offered the position as Area Responsible for season 2014

Web developer and –administrator (freelance)

2007- Frørup Vineyard, Frørup, DK
 Technical assistance in buying of domain- and serverhosting. Also been designing there website (<http://www.cafevinstokken.dk>). Giving some IT-support for the company

Vice-chairman, Treasurer and boardmember

2008-2012 Andelsboligforeningen Augustagade 22-24, Copenhagen, DK
 Working in the board; board meeting, website administration, treasurer, etc

Member of youth council "U/35"

2008-2009 Prosa, Copenhagen, DK
 Taking part in meetings in U/35 Council East, participating on Web 2.0 & Online Rights Conference in Tallinn, Estonia (03/12/2008 - 05/12/2008) and contributing with planning of events, such as the Danish part of "Free Society"

Coatch 2nd Littleputs (football/soccer)

2005-2006 FA2000, Frederiksberg, DK
 2004-2005 Sundby Boldklub, Copenhagen, DK
 Responsible for the training 15-25 children between 10-12 years old, picking players for matches

- Ended Season 2004/05 as 2nd in League, close to the league winner
- Participating as coatch at tournament in Garda and Verona, Italy autumn 2005. Came home with medals.

Member of the redaction

2002-2003 Youth magazine "Undskyld" ("Sorry"), Copenhagen, DK
 Working as journalist, photographer and member of redaction for the magazine, where I also participated in a youth project founded by European Union called "Building Bridges From West to East" in Pavlovskij Posad, Russia with young people from Denmark, Ireland, Russia and Belrus.